



Aughton Town Green Primary School

Only my best is good enough for me"

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Dear Parent,

Concern around the number and type of Class Dojo messages teachers are receiving

For the most part, we have been really pleased with the development of our online platform Class Dojo. It supports our homework systems really well, enables us to communicate easily with our parents as well as helping teachers to inspire and motivate our children by awarding Dojo Points.

However, teachers are starting to find that the number and type of messages that they are receiving from parents are at times getting too much or unnecessary.

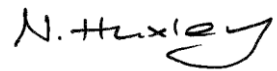
Some days, teachers find that they can have 8 or more messages on Dojo when they turn on their laptops in a morning. As you can imagine, teachers do not have time to read through all of these messages and respond to them before they start teaching. Additionally, we are finding that many of these messages are not necessary anyway and might have been answered if a parent had read information that has been sent out already or is really a query that should have gone to the school office; not the child's teacher through Class Dojo.

Additionally and importantly, if you have a query or concern about your child that is to do with their relationships in class; please don't use Class Dojo to communicate this! It is far easier to both understand and support that concern if you either speak to the teacher privately at the end of the day or ring the School Office to organise a meeting or telephone conversation.

Another issue with messaging the teacher through Dojo is that they may not be looked at by teachers every single day and certainly not when a teacher is at home in the evenings or at the weekend. To support staff's wellbeing, I have instructed teachers to set Class Dojo to working hours only which is 8.30am to 5.00pm Monday to Friday. If there is anything that is urgent during non-school hours, please send it by email to: office@towngreen.lancs.sch.uk and we will respond appropriately.

So please reflect on the messages that you send via Class Dojo so that our teachers are not overly burdened. Please remember that all of our teachers are available for a quick word at pick up time; it's often quicker and easier to communicate in this way.

Yours sincerely,



Nick Huxley
Headteacher

